



1. General Course Information

1.1 Course Details

Course Code:	1805ICT
Course Name:	Human Computer Interaction
Trimester:	Trimester 1, 2023
Program:	Diploma of Information Technology
Credit Points:	10
Course Coordinator:	Dr Rob Baltrusch
Document modified:	8 th February 2023

Course Description

Human Computer Interaction (HCI), is a first-year course which provides an introduction to the principles and practices of effective Human Computer Interaction. We will explore the origins of HCI and the theories and frameworks that form the fundamentals of the discipline. We will then look at the practical tools and techniques that you can use to develop technology that embodies best practice in HCI - a positive user experience, and a high level of usability within your technology. You will have the opportunity to apply HCI practices to a 'real world' problem and develop a design brief for a client. You will also learn how to apply these practices to different problem situations and various technology contexts, including emerging technologies.

A key component to the discipline of Information Technology is the understanding and the involvement of the user in the development of IT applications and systems. IT graduates must develop a mind-set that recognizes the importance of users and organisational contexts and employ user-centred methodologies in the development, evaluation, and deployment of IT applications and systems. This requires graduates to develop knowledge of HCI including user and task analysis, human factors, ergonomics, application domains, user interface development tools and Graphical User Interface (GUI) frameworks, accessibility standards, and cognitive psychology.

Assumed Knowledge

There are no prerequisites for this course

1.2 Teaching Team

Your teacher/s can be contacted via email as below:

You will also find their email in the Teacher's tile on your Course Site.

Name	Email
Dr Rob Baltrusch	rob.baltrusch@griffithcollege.edu.au

1.3 Meet with your teacher

Your teacher is available each week to meet outside of normal class times. This is called consultation. Times that your teacher will be available for consultation will be found on the Teacher's tile on your Course Site.

1.4 Timetable

Your timetable is available on the Griffith College Digital Campus at My Apps, Timetable.

1.5 Technical Specifications

All students must have access to a computer or suitable mobile device such as laptop or tablet (mobile phones are not suitable). In addition, up-to-date browser access, a reliable high-speed internet connection with enough upload and download capacity, a webcam and headset including microphone are needed.

2. Aims, Outcomes & Generic Skills

2.1 Course Aims

The extent to which people will interact with a digital system depends not only on the usefulness of the system but also on experience of the person's interaction with the system. Now more than ever before people are interacting with digital systems for reasons ranging from entertainment to 'mission critical' activities. This course thus aims to equip students with the foundational theoretical knowledge, practical skills and experiences of process required to create and evaluate human interaction with computing systems.



2.2 Learning Outcomes

After successfully completing this course you should be able to:

- 1 Demonstrate an understanding of the relationship between HCI models, theories, and frameworks, and their application to digital interaction, interfaces and products;
- 2 Demonstrate an understanding of the differences in designing and developing technology for different application environments and digital media, including desktop and mobile, and emerging technologies such as wearable, and virtual reality systems.
- 3 Evaluate usability of existing technology applications by using the appropriate performance and preference metrics; Analyse usability testing results and recommend changes.
- 4 Apply HCI models, theories and processes to design an interactive application for an industry context.



2.3 Graduate Capabilities and Employability Skills

For further details on the Graduate Capabilities and Employability Skills please refer to the [Graduate Generic Skills and Abilities Policy](#)

Griffith College is committed to producing graduates who are able to demonstrate progress toward the development of a number of generic skills / capabilities that will allow them to successfully continue their studies at the tertiary level. This set of skills includes employability related skills that will ensure graduates are capable in the workplace of the future.

Studies in this course will give you opportunities to begin to develop the following skills:

Graduate Capabilities and Employability Skills			Focus within this course
Interacting with People	Teamwork		✓
	Communication		✓
	Respect for Culture and Diversity		✓
Readiness for the Workplace	Problem Solving		✓
	Planning and Organisation		✓
	Creativity and Future Thinking		✓



3. Learning Resources

3.1 Required Learning Resources

There is no prescribed text book for this course

3.2 Recommended Learning Resources

I. S. MacKenzie, "Human-Computer Interaction : An Empirical Research Perspective", Elsevier Science, 2012.

J. M. Carroll, "HCI Models, Theories, and Frameworks : Toward a Multidisciplinary Science", Elsevier Science, 2003.

3.3 College Support Services and Learning Resources

Griffith College provides many facilities and support services to assist students in their studies. Links to information about support resources that are available to students are included below for easy reference.

- [Digital Library](#) – Databases to which Griffith College students have access to through the Griffith Library Databases.
- [Study Toolbox](#) – there is a dedicated website for this course on the Griffith College Digital Campus.
- [Academic Integrity](#) - Griffith College is committed to ensuring academic integrity is understood and maintained by all staff and students. All students learn about academic integrity through engagement with Academic Integrity online modules within the Academic and Professional Studies course.
- [Services and Support](#) provides a range of services to support students throughout their studies including academic advice and assignment help from Student Learning Advisors, and personal and welfare support from Student Counsellors.
- [Jobs and Employment](#) in the Student Hub can assist students with career direction, resume and interview preparation, job search tips, and more.
- [IT Support](#) provides details of accessing support, information on s numbers and internet access and computer lab rules.

3.4 Other Information about your Learning

Preparation and Participation in Learning

You need to prepare before attending your scheduled Learning Experience (In Class). Work through the Learning Content (Before Class) prepared by your teacher which is found on the course site. Make sure you complete the Learning Activities (After Class) set each week. Active participation in your learning will enhance your success. Ask questions when something is unclear or when you want to bring some issue to your teacher's attention; respond to questions to test your knowledge and engage in discussion to help yourself and others learn.

Attendance

You are expected to actively engage in all learning experiences which underpin the learning content in this course. You are expected to engage with the learning content and learning activities outside of timetabled class times. This requires you to be an active agent of your learning. You are expected to bring all necessary learning resources to class such as the required textbook and /or Workbook. In addition, you are encouraged to BYOD (bring your own device) to class such as a laptop or tablet. This is not a requirement as computer lab facilities are available on campus, however, the use of such devices in the classroom is encouraged with appropriate and considerate use principles being a priority.

Consultation Sessions

Teachers offer extra time each week to assist students outside the classroom. This is known as 'consultation time.' You may seek assistance from your teacher on email or in person according to how the teacher has explained this to the class. Attendance during consultation time is optional but you are encouraged to use this extra help to improve your learning outcomes.

Course Learning Materials

Learning materials are made available to you in the course site. The learning materials are arranged in Modules. In each Module you will find Learning Content (Before Class), Learning Experiences (In Class) and Learning Activities (After Class). **Learning Content (Before Class)** will be engaged with prior to the scheduled **Learning Experience (In Class)**. This will ensure you are prepared for the scheduled Learning Experience (In Class) by being aware of the content to be covered and therefore will be able to actively participate in the session. **Learning Activities (After Class)** are accessed after the scheduled session for purposes of review, consolidation of learning, and preparation for the Evidence of Learning Tasks (Assessments) in the course.

In addition, **Missed Class** learning material is provided in the course, providing support, interactive tools and directions for students who occasionally cannot attend the weekly scheduled Learning Experience (In Class, either in person or on Zoom) perhaps due to illness or other commitments. The Missed Class learning material should also be used in conjunction with Learning Content (Before Class) and Learning Activities (After Class) resources.

Self-Directed Learning

You will be expected to learn independently. This means you must organise and engage with the course Learning Content (Before Class) even when you are not specifically asked to do so by your teacher. The weekly guide (below) will be helpful to organise your learning. This involves revising the weekly Learning Content (Before Class) and completing the Learning Activities (After Class). It also means you will need to find additional information to evidence your learning beyond that given to you, and to construct your own response to a question or topic. All of this requires careful planning of your time. Expect to spend, on average, at least 10 hours per week including class time for each of your courses.

Program Progression

You are reminded that satisfactory Program Progression requires that attendance in classes is maintained at equal to or greater than 80%, students are engaged in their learning and that GPA is maintained at equal to or greater than 3.5 [please see Griffith College Policy Library - [Program Progression Policy](#) - for more information].






Teacher and Course Evaluation

Your feedback is respected and valued by your teachers. You are encouraged to provide your thoughts on the course and teaching, both positive and critical, directly to your teacher or by completing course and teacher evaluations via Griffith College's evaluation tool whenever these are available.



4. Weekly Guide: Learning Content, Learning Experiences and Learning Activities

The information below lays out how your learning will be organised throughout the trimester:

Week	Learning Content (Before Class)	Learning Experiences (In Class)	Learning Activities (After Class)	Evidence of Learning (Assessment)	Learning Outcome
					
Module 1: People and Interaction					
1	Introduction	Online activities Discussion forum	Weekly lesson plan activities	Weekly activities	1
2	People	Online activities Discussion forum	Weekly lesson plan activities	Weekly activities	1
3	People and Interaction	Online activities Discussion forum	Weekly lesson plan activities	Weekly activities	1
Module 2: Designing Usable Solutions					
4	Problem Space	Online activities Discussion forum	Weekly lesson plan activities	Weekly activities	2
5	Usability	Online activities Discussion forum	Weekly lesson plan activities	Weekly activities	2
6	Usability and Design	Online activities Discussion forum	Weekly lesson plan activities	Weekly activities	2
7	Applied Design Fundamentals	Online activities Discussion forum	Weekly lesson plan activities	Weekly activities	2
Module 3: Evaluating Designs					
8	Modelling Interaction	Online activities Discussion forum	Weekly lesson plan activities	Weekly activities	3
9	Evaluation and Testing	Online activities Discussion forum	Weekly lesson plan activities	Weekly activities	3
Module 4: Design Application					
10	Design Process	Online activities Discussion forum	Weekly lesson plan activities	Weekly activities	4
11	Critical and Reflective Design	Online activities Discussion forum	Weekly lesson plan activities	Weekly activities	4
12	HCI in Industry	Topic review	Weekly lesson plan activities	Weekly activities	1, 2, 3, 4



5. Evidence of Learning (Assessment)

5.1 Evidence of Learning Summary

	Evidence of Learning (Assessment)	Weighting	Learning Outcome	Due Date
1	Design Brief - Written Assignment (x2) Hurdle: Must attempt	50%	1, 2, 3, 4	Weeks 6, 11
2	Learning Journal - Written Assignment	30%	1, 2, 3, 4	Weeks 5, 11
3	Design Challenge - Presentation	20%	1, 2, 3, 4	Week 12

5.2 Evidence of Learning Task Detail

Please note that web applications such as ChatGPT, Google Translate, Grammarly and Youdao (or equivalent services) are not permitted for assessment creation, translation, or extensive language assistance purposes. Wikipedia, and Baidu, Weibo and WeTalk are not permitted to be used.

1. Evidence of Learning Task 1: Design Brief (x2) (50%)

Task Type: Assignment – Written Assignment

Due Date: Weeks 6 (Stage 1 25%) and 11 (Stage 2 25%)

Weight: 50%, Marked out of: 200

Task Description: This trimester you will need to develop a Design Brief based on your work in Human Computer Interaction.

The Design Brief is an individual assignment worth 50% of your total mark and is submitted in two stages (stage one in week 6 and stage two in week 11). Your Design Brief will include electronic evidence of your work and your professional progress. It will show your application of Human Computer Interaction concepts through an analysis of a design scenario, development of designs to address the scenario, and a testing plan for the design. Your Design Brief will showcase your skills, not just to the teaching team, but also to potential employers. Please note that web applications such as ChatGPT, Google Translate, Grammarly and Youdao (or equivalent services) are not permitted for assessment creation, translation, or extensive language assistance purposes. Wikipedia, and Baidu, Weibo and WeTalk are not permitted to be used.

Criteria and Marking: This element will consist of progressive development of a design brief addressing a project scenario.

Marks will be allocated for accuracy, level of detail, and suitability for the scenario.

Your submission of your Design Brief is weighted as follows:

Week 6 – 25% (formal online submission)

Week 11 – 25% (formal online submission)

You will receive feedback on your Design Brief through the online submission system approximately two weeks after your submission.

Detailed marking criteria and instructions for your Design Brief will be provided through the Course Site.

Submission: Turnitin via the course site

2. Evidence of Learning Task 2: Learning Journal (30%)

Task Type: Assignment – Written Assignment

Due Date: Weeks 5 and 11

Weight: 30%, Marked out of: 100

Task Description: This trimester you will complete readings for each of the modules, together with weekly workshop exercises. You will present evidence of your understanding and work individually through your Learning Journal.

You will need to read the weekly module book in order to answer a set of reflective questions and this process will prepare you for the weeks work. Your reflective questions are due by Wednesday each week.

Your weekly workshops require you to complete design exercises. You will record your answers to these exercises in your Learning Journal as well, and these entries are due by the end of each week. Together, this work provides you with a portfolio for HCI. In the future, this will help you demonstrate your HCI understanding and skills, not just to the teaching team, but also to potential employers. Please note that web applications such as ChatGPT, Google Translate, Grammarly and Youdao (or equivalent services) are not permitted for assessment creation, translation, or extensive language assistance purposes. Wikipedia, and Baidu, Weibo and WeTalk are not permitted to be used.

Criteria and Marking: Full marking criteria and guides are provided on the course site on the course site.

This assessment has two marking points: initial submission takes place in week 5 (worth 10%), and you will be given feedback on your work approximately 2 weeks after submission. You will be expected to apply any feedback given to improve your journal for final submission in week 12 (worth 20%)

Your finished preparation work and Design Work will be submitted through the course site each week, for a total of 30% of your mark. Feedback will be available through the submission system 2 weeks after submission.

Submission: Turnitin via the course site

3. Evidence of Learning Task 3: Design Challenge (20%)

Task Type: Assignment – Presentation

Due Date: Week 12

Weight: 20%, Marked out of: 100

Task Description: This task is a team exercise that requires you to apply knowledge from your work over the trimester to address a design challenge. The design challenge will take place in the workshop during week 12.

Criteria and Marking: Full criteria will be provided on the course site on the course site.

The Design Challenge is a workshop exercise. you will be provided with an industry scenario, and you will need to apply the material covered throughout the trimester to address the scenario and produce a design for a piece of technology that would solve the scenario. The challenge will be conducted in teams. You must achieve a mark of at least 40% in this challenge in order to pass the course. Feedback will be provided by the judging panel. Please note that web applications such as ChatGPT, Google Translate, Grammarly and Youdao (or equivalent services) are not permitted for assessment creation, translation, or extensive language assistance purposes. Wikipedia, and Baidu, Weibo and WeTalk are not permitted to be used. Feedback will be provided by the judging panel.

Submission: Turnitin via the course site

In order to pass this Course, students must:

A. Must attempt assessment item 1 – Design Brief.

B. Demonstrate assurance of learning of all learning outcomes through graded Evidence of Learning Tasks.

5.3 Late Submission

An Evidence of Learning Task submitted after the due date, without an approved extension from the teacher, will be penalised. The standard penalty is the reduction of the mark allocated to the Evidence of Learning Task by 5% of the maximum mark applicable for the Evidence of Learning Task, for each calendar day that the task is late. Evidence of learning tasks submitted more than seven calendar days after the due date are awarded zero marks.

Please refer to the Griffith College website - Policy Library > [Assessment Policy](#) for guidelines and penalties for late submission.

5.4 Other Information about Evidence of Learning

Retention of Originals

You must be able to produce a copy of all work submitted if so requested. Copies should be retained until after the release of final results for the Course.

Requests for extension

To apply for an extension of time for an evidence of learning task, you must submit an [Application for Extension of Assignment](#) form to your teacher at least 24 hours before the date the assignment is due. Grounds for extensions are usually: serious illness, accident, disability, bereavement or other compassionate circumstances and must be able to be substantiated with relevant documentation [e.g. [Griffith College Student Medical Certificate](#)]. Please refer to the Griffith College website – [Policy Library](#) for guidelines regarding extensions and deferred Evidence of Learning Tasks.

Return of Evidence of Learning Tasks

1. Marks awarded for in-trimester evidence of learning tasks, except those being moderated externally with Griffith University, will be available on the course site within fourteen [14] days of the due date. This does not apply to the final evidence of learning task in this course (marks for this task will be provided with the final course result).
2. Students will be advised of their final grade through the Digital Campus. Students can review their final exam papers after student grades have been published. Review of final exam papers will not be permitted after the final date to enrol.
3. Marks for **all** evidence of learning tasks including the final exam (if applicable) will be recorded in the Course Site and made available to students through the Course Site.

The sum of your marks of evidence of learning tasks in this course does not necessarily imply your final grade for the course. Standard grade cut off scores can be varied for particular courses, so you need to wait for the official release of grades to be sure of your grade for this course.

6. Policies & Guidelines

Griffith College Evidence of Learning Tasks-related policies can be found in the [Griffith College Policy Library](#) which include the following policies:

[Assessment Policy](#), [Special Consideration](#), [Deferred Assessment](#), [Alternate Exam Sitings](#), [Medical Certificates](#), [Academic Integrity](#), [Finalisation of Results](#), [Review of Marks](#), [Moderation of Assessment](#), [Turn-it-in Software Use](#). These policies can be accessed within the [Policy Library](#)

Academic Integrity Griffith College is committed to maintaining high academic standards to protect the value of its qualifications. Academic integrity means acting with the values of honesty, trust, fairness, respect and responsibility in learning, teaching and research. It is important for students, teachers, researchers and all staff to act in an honest way, be responsible for their actions, and show fairness in every part of their work. Academic integrity is important for an individual's and the College's reputation.

All staff and students of the College are responsible for academic integrity. As a student, you are expected to conduct your studies honestly, ethically and in accordance with accepted standards of academic conduct. Any form of academic conduct that is contrary to these standards is considered a breach of academic integrity and is unacceptable.

Some students deliberately breach academic integrity standards with intent to deceive. This conscious, pre-meditated form of cheating is considered to be one of the most serious forms of fraudulent academic behaviour, for which the College has zero tolerance and for which penalties, including exclusion from the College, will be applied.

However, Griffith College also recognises many students breach academic integrity standards without intent to deceive. In these cases, students may be required to undertake additional educational activities to remediate their behaviour and may also be provided appropriate advice by academic staff.

As you undertake your studies at Griffith College, your teachers and academic advisors will provide you with guidance to understand and maintain academic integrity; however, it is also your responsibility to seek out guidance if and when you are unsure about appropriate academic conduct.

In the case of an allegation of a breach of academic integrity being made against a student he or she may request the guidance and support of a Griffith College Student Learning Advisor or Student Counsellor.

Please ensure that you are familiar with the Griffith College Academic Integrity Policy; this policy provides an overview of some of the behaviours that are considered breaches of academic integrity, as well as the penalties and processes involved when a breach is identified.

For further information please refer to the Griffith College website - Policy Library > [Academic Integrity Policy](#)

Reasonable Adjustments for Evidence of Learning Tasks – The Disability Services policy

The [Disability Services policy](#) (accessed within the [Policy Library](#)) outlines the principles and processes that guide the College in making reasonable adjustments to Evidence of Learning Tasks for students with disabilities while maintaining academic robustness of its programs.

Risk Assessment Statement

There are no out of the ordinary risks associated with this course.

Note: Griffith College acknowledges content derived from Griffith University in Diploma level courses, as applicable.